

## **CONSENT FORM AND TERMS OF USE FOR RESIDENTS OF MEXICO FOR SERVICES OF**

### **CSC Computer Science S. de R.L. de C.V. (“CSC Mexico”)**

#### 1. CSC Mexico’s service

CSC Mexico makes available Visa Application Centres (VAC) in Guadalajara, Monterrey and Mexico City in Mexico in order to provide a service option designed to support better service to residents of Mexico. CSC Mexico is a Service Provider performing a number of functions on behalf of clients related to temporary resident visa and permit applications, and applications for travel documents.

The use of CSC Mexico’s services is voluntary. Such service may also be sought directly from the Embassy of Canada to Mexico, in Mexico City. CSC Mexico charges for its services have been approved by the Government of Canada.

#### 2. Liability

CSC Mexico is not an agent of the Government of Canada. CSC Mexico is a completely independent organisation, operating under the laws of Mexico and is solely responsible for the provision of its services.

The Government of Canada will not accept liability for loss, injury, or claims of any kind, including, but not limited to, breach of confidentiality of personal information arising out of the performance of CSC Mexico’s services. The Government of Canada is not liable for the physical safekeeping and privacy of documents or personal information provided by clients or anyone else to CSC Mexico while such documents or information is in the possession or control of CSC Mexico or in the process of being transferred or transmitted to or from Canada.

Where CSC Mexico is responsible for the loss of passports, applications, fees, or supporting documents, CSC Mexico’s total liability shall be limited to the cost of replacing passports, applications, fees, or supporting documents.

#### 3. Language of service

CSC Mexico provides services in English, French and Spanish at all its locations in Mexico.

#### 4. Protection of personal information

In order to obtain the authorisation of the Government of Canada as a service provider, CSC Mexico has promised to respect principles of personal information protection adopted by various laws of Canada. Offices of CSC Mexico in Mexico will make a copy of such principles available upon request.

#### 5. Consent

The user of CSC Mexico’s services understands and agrees with the foregoing and consents as follows:

I have read this document completely. I confirm that I understand that my use of the services of the CSC Mexico is voluntary.

I understand that my use of the services of CSC Mexico is to assist me with submitting my temporary resident visa or permit application, or application for travel documents, and is on the terms and conditions noted in this document.

I give my consent to CSC Mexico to receive documents from me and collect personal information from me for use in applying for a Canadian visa, permit or travel document. The documents are my application form, supporting or other documents as required by the Embassy of Canada to Mexico and my personal information required by CSC Mexico for its records that includes my name, contact information, nature of application/service sought, and other elements, as necessary.

These documents and information may be transmitted between the CSC Mexico VAC offices in Mexico and also to the Embassy of Canada or the Government of Canada, if required to provide the service.

I understand that CSC Mexico will only use my personal information for the purposes of rendering my visa, permit or travel document application services, unless I provide a further consent. I give my consent to CSC Mexico to disclose my personal information to the Embassy of Canada to Mexico and generally to the Government of Canada for the purpose of obtaining a visa, permit or travel document and related services.

NAME (printed): \_\_\_\_\_

ADDRESS: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

Signed at: \_\_\_\_\_ (city, country)

**Declaration to be signed ONLY by clients assisted by CSC staff with electronic application form.**

I received the assistance of CSC staff for data entry of my application information. I provided all information and responses required for the application. I have read the completed and printed application form and declare that the information provided is true and that the documents I am submitting in support of my application are genuine and have not been altered in any way.

**Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_