

Santo Domingo Visa Application Centre Closure

After NOVEMBER 1, 2018, this VAC will no longer accept applications or collect biometrics.

November 1, 2018

Last day we can accept a new application or collect your biometrics

November 2, 2018 to November 29, 2018

During this period, the VAC will stay open for clients to pick up their documents*

November 29, 2018

Last day for clients to pick up documents before the VAC officially closes*

* Notification will be sent to clients when documents are ready to be picked up

Hours of Operation for document pick-up:

From November 2, 2018 to November 23, 2018

8am to 12pm, Monday, Wednesday & Friday

12pm to 4pm, Tuesday & Thursday

Hours of Operation for document pick-up:

From November 26, 2018 to November 29, 2018

10am to 12pm, Monday to Thursday

Any document left at the VAC at Close of Business on November 29, 2018 will be returned to the responsible IRCC office on the morning of November 30, 2018.

How Will This Affect Me?

Submitting an Application

| On or Before November 1, 2018 | On and After November 2, 2018 |
|--|--|
| Submit your application, passport, fees and provide your biometrics at our location. If your application is incomplete, it may be returned by the VAC. | Visit www.Canada.ca/Immigration for more information on where to submit your application. |

Mailing an Application

The VAC can only accept completed mail-in applications received at the VAC before **15:00** on November 1, 2018.

If the application is received after November 1, 2018, it will be returned to the sender.

If the application is incomplete, it may be returned by the VAC.

Providing Biometrics

Biometrics can be collected at our location on or before November 1, 2018. For information on where to provide your biometrics after November 1, 2018, visit www.Canada.ca/biometrics.

Picking Up Documents

| | |
|--|--|
| If documents are received from the Government of Canada on or before November 23, 2018, the VAC will make contact for pick-up. | The VAC will not receive documents from the Government of Canada after November 23, 2018. |
| If contacted, you must pick up your documents here by November 29, 2018. | The IRCC Office in Mexico City will coordinate the return of documents. |
| Check the status of an Application at www.csc-cvac.com/en-DO/selfservice/status | |

Visit www.Canada.ca/Immigration for more details on how to submit an application or where to provide your biometrics after November 1, 2018.